



www.snailpower.net

User's Manual



SNAIL POWER

Enjoy Snail Sound,Touch Your Soul

MODEL:MS-1

Warranty Policy and Customer Service

Thank you for purchasing a SNAILPOWER product. If any product quality issues arise within 12 months of the purchase date, you are eligible for the company' s warranty service.

Note:

1. At the time of purchase, the seller must provide a valid proof of purchase.
2. The user must keep the warranty card and proof of purchase in a safe place to prevent loss; if lost, they will not be reissued.
3. If this product malfunctions due to causes other than human error, the user may present the warranty card and proof of purchase to the customer service center for repairs within the warranty period.

Exclusions from Warranty:

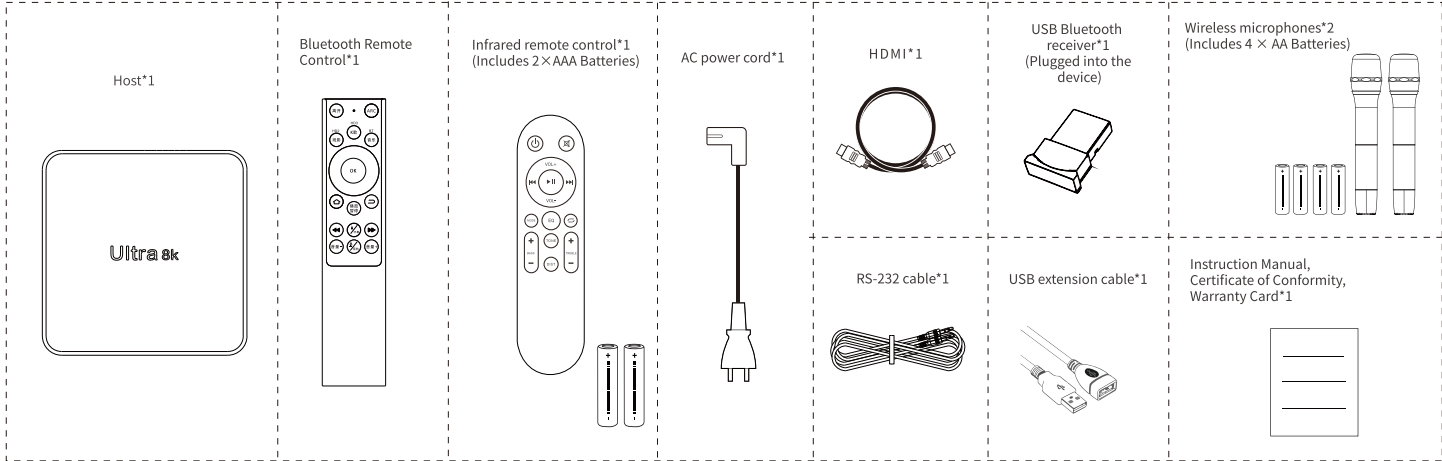
Equipment that meets any of the following conditions during user operation and is not covered by the warranty.

1. The warranty period has expired.
2. Damage caused by failure to follow the instructions in the user manual.
3. Damage caused by human factors.
4. Malfunctions resulting from unauthorized disassembly, repair, or modification of the product.
5. Damage caused by force majeure (such as floods, earthquakes, lightning, etc.).
6. The absence of a warranty card or invoice, or discrepancies between the information on the warranty card and the invoice.
7. Normal wear and tear of the product.
8. Malfunctions and damage caused by factors other than product quality issues.

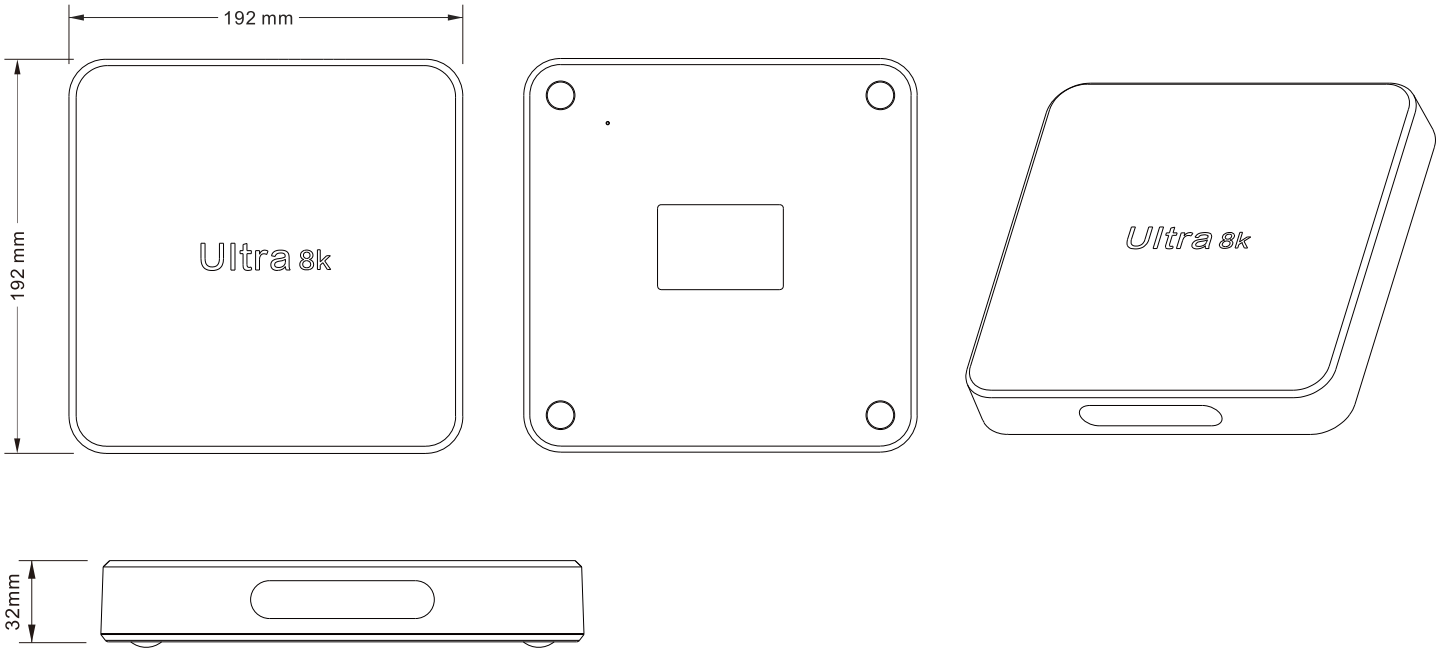
1. Product features

- Powered by the Allwinner quad-core 64-bit processor with ARM Cortex-A53 architecture. It delivers high efficiency and energy-saving performance, maintaining low heat generation and low power consumption even during extended operation for stable and quiet system performance.
- Features Gigabit Ethernet and 8K video decoding. Built-in Bluetooth 5.4 plus 2.4G/5G dual-band Wi-Fi module ensures more stable connections and faster data transfer, easily meeting demands for high-definition video playback and gaming.
- Equipped with multiple interfaces including HDMI, USB 3.0, Type-C, RJ45, and RS232/485. It supports air-mouse and voice control, and allows external connection of USB flash drives, portable hard drives, keyboards and other devices for flexible function expansion.
- Runs on Android 14 OS with a clean, intuitive UI for smooth, user-friendly operation. It supports 5.8G wireless transmission and comes with an onboard DSP audio chip. You can switch between Movie, Music and KTV modes with one tap. It also accepts wireless microphone signals for both media playback and karaoke entertainment.
- Sleek, compact design fits a wide range of home decor styles. Space-saving, aesthetic and practical.
- All materials comply with RoHS environmental standards.

2. Standard Accessories



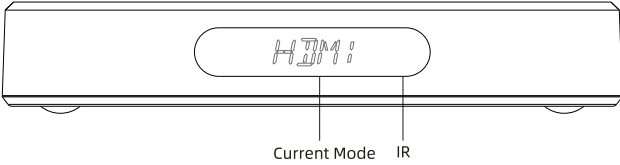
3. Finished product dimension drawing



4. Technical Parameters

Product Name	SNAILPOWER 8K Audio-Video Control Amplifier	
Model	MS-1	
CPU	Allwinner H728	
GPU	Mali-G57	
Memory	4G DDR3	
Flash Storage	64G eMMC	
System	Android 14	
Audio DAC	AKM 4432	
USB Ports	USB3.0*1,Type-C*1,USB2.0*1	
Wi-Fi	2.4G + 5G Dual-band Wi-Fi 6	
Wired Network	10/100/1000Mbps	
HDMI Output	Supports 8K@60fps, 4K@120fps; Supports Dolby Vision, HDR10+, HDR10, HLG; 12-bit color depth, BT.2020 wide-color-gamut; Dolby & DTS bit-stream pass-through and decoding; PCM up to 192kHz	
Audio Output	PCM up to 192Khz	
Wireless Output	5.8G wireless output, supports 5.1-channel wireless transmission	
Video Decoding	H.265/AV1P9/AVS3/AVS2@8K60fps; Dolby Vision, HDR10, HDR10+, HLG	
Control Methods	Bluetooth Remote Control, RS232/485 Serial Control, HDMI-CEC Control, TCP/IP Control, APP Control	
Analog Audio Characteristics	Output Level(Vrms):2.1Vrms(±0.1Vrms) Dynamic Range(DNR):>97dB@1kHz Frequency Response:-1~+0.3dB (20Hz-20kHz)	Signal-to-Noise Ratio(SNR):>102dB@1kHz Channel Separation(Crosstalk):>95dB@1kHz
Power Supply	100V-240V~50-60Hz	
Unit Dimensions	L192 × W192 × H32mm	

5. Product Feature Display Instructions



HDMI: Connect via an HDMI cable and a compatible device

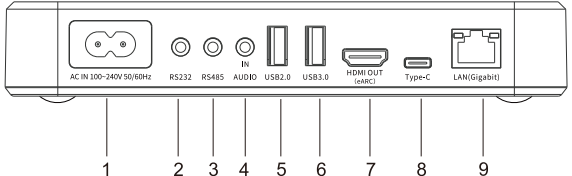
BT: Bluetooth Mode—Pair with a phone or tablet for audio input

USB: USB Media Mode—Read content from devices connected to the USB port

AUX: Analog Audio Input Mode—Connect to a compatible device using an audio cable

eARC: Connect via an HDMI cable and a compatible device

6. Product Interface Functionality Description



1. AC Power Input: Connect the standard AC power cord to a wall outlet.

2. RS-232 Control Port: Connect to an RS232 Smart Control Device

3. RS-485 Control Port: Connect to an RS485 smart control device

4. AUDIO Analog Audio Input: Connect to a compatible device using a 3.5mm audio cable

5.USB2.0:Connect a USB 2.0 portable storage device

6.USB3.0: Connect USB 3.0 portable storage devices, such as USB flash drives, external hard drives, remote control receivers, etc.

7.HDMI: Connect using an HDMI cable to a TV, projector, or other device with an HDMI input.

8.Type-C: Connect Type-C portable storage devices, such as USB flash drives, external hard drives, etc.

9.Gigabit Ethernet ports: Connect to the router or switch using an Ethernet cable

1. Remote control function description

- PowerOff All Devices
- Indicator Light/MIC Port
- Switch to the signal source of the ARC interface.
- One-touch Startup: Direct Access to Movie/Karaoke/Music
Press & hold for 2 seconds to HDMI2/HDMI3/BT enable the signal source.
- Up/Down/Left/Right enable the signal source.
- OK/Confirm
- Return/Back
- Play/Pause
- Home
- Subtitle/Song Change/Air Mouse
- Rewind/Fast Forward (Previous/Next Track)
- Volume +
- Audio Track/Original Accompaniment/Voice Command
- Volume -

Subtitle / Song Switch / Air Mouse

Karaoke mode: Song switching functionIn
Movie mode: Subtitle function
Press and hold for 3 seconds: Activates Air Mouse control

Audio Track / Original-Playback /Voice

Karaoke Mode: Original vs. Accompaniment switch
Movie Mode: Audio track selection
Press & hold 0.5s:Voice control activation

Rewind/Fast-forward (Previous/Next Track)

Karaoke Mode:Previous/Next song selection
Movie Mode:Media rewind/fast-forward

User Manual:

Battery Installation: Remove the remote control’s battery cover. Insert two AAA batteries, observing the battery polarity.

Remote Pairing:Point the remote control toward the device. Press and hold both the Volume- and Volume+ buttons on the remote for about 3 seconds. Release the buttons once the indicator light flashes. Stop when the screen shows pairing succeeded. If pairing fails, wait for the indicator light to stop flashing and retry the pairing process.

Bluetooth Pairing-Light Indicator: A flashing red light means Bluetooth is unpaired. Complete pairing before use.

Low-Battery Alert: When battery power is low, the red light will blink slowly. Replace the batteries promptly.

2.Infrared Remote Control Function Guide

- 1 Power On/Off
- 2 Press briefly to mute; press and hold to restart the powered speaker
- 3 Master Volume +
- 4 Previous Song
- 5 Next Song
- 6 Play/Pause; Long press: Active speakers enter pairing mode
- 7 Master Volume-
- 8 Short press: Switch input modes; Long press: Turn CEC on/off
- 9 Add Bass to Music
- 10 Music Reduces Bass
- 11 Short press: Music sound mode / Movie sound mode KTV sound mode; Long press: Access surround sound speaker volume settings; press VOL+ to increase and VOL- to decrease.
- 12 Short press: Switch between USB modes; Long press: Put the device into pairing mode
- 13 Short press: Access the reverb settings; press VOL+ to increase and VOL- to decrease. Long press: Access the microphone volume settings; press VOL+ to increase and VOL- to decrease.
- 14 Music with Enhanced High Frequencies
- 15 Music Reduces High Frequencies

Insert 2 AAA batteries into the remote control. Observe the polarity markings inside the battery compartment.

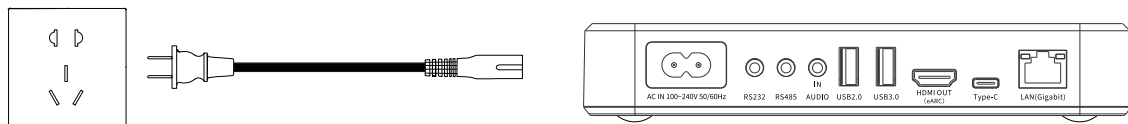
Remote Control Operating Range

Please use the remote control within a 6-meter effective range. If there are obstacles between the machine and the remote control, the remote control may not be able to operate the machine. If the remote control is used simultaneously with other products that use infrared signals, it may cause those products to malfunction.

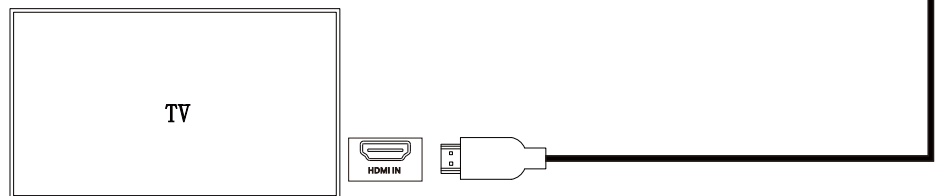
1.Power Connection

This device has a built-in power supply. Please plug the power cord included with the unit into the AC power socket on the device, and plug the other end into a 100–240 V AC wall outlet.

*When powering on the device for the first time, you'll need to pair the remote control. Please follow the on-screen prompts.



2.Connect to a TV via HDMI



With both the TV and the 8K audio/video playback amplifier powered off, plug one end of the HDMI cable into the device's HDMI OUT port, and the other end into the TV's HDMI IN port. After turning on the TV, select the connected port as the input source.

*To use the audio return feature, plug the cable into the TV's HDMI IN (eARC) port.

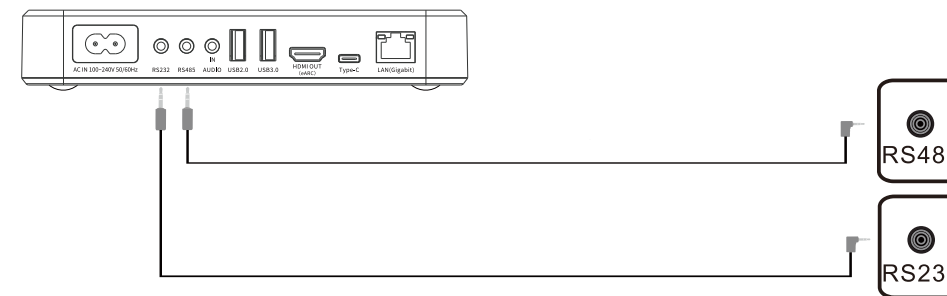
3.Wireless Connection to Wireless Active Speakers

Power on the active wireless speaker to activate 5.8G pairing mode. Power up the main unit, press and hold the  key on the included IR remote for 3 seconds. The main unit displays PAIR to enter pairing mode. Repeat if pairing fails.



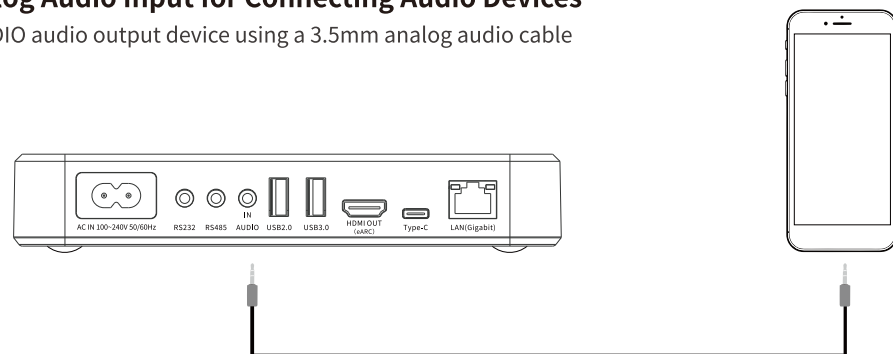
4.Connecting Smart Devices via RS232/485

Use the RS232/485 cable included with the device to connect to the smart device's RS232/485 input port.



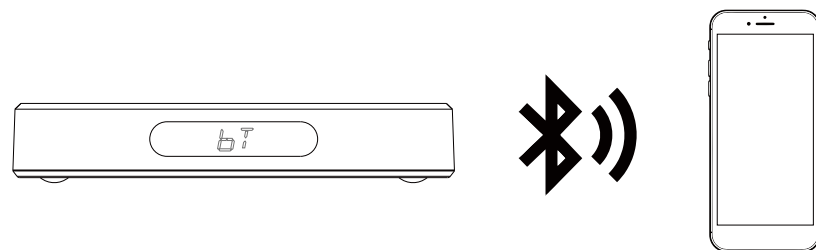
5.AUDIO: Analog Audio Input for Connecting Audio Devices

Connect to an AUDIO audio output device using a 3.5mm analog audio cable



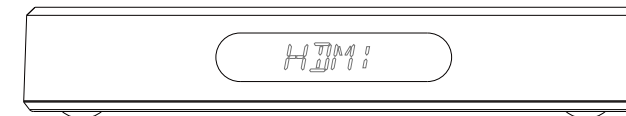
6. Connecting Audio Devices via Bluetooth

Set the 8K audio/video playback and control amplifier and smart devices to Bluetooth mode, search for the device you want to connect to, select it to pair, and wait for the pairing success prompt.

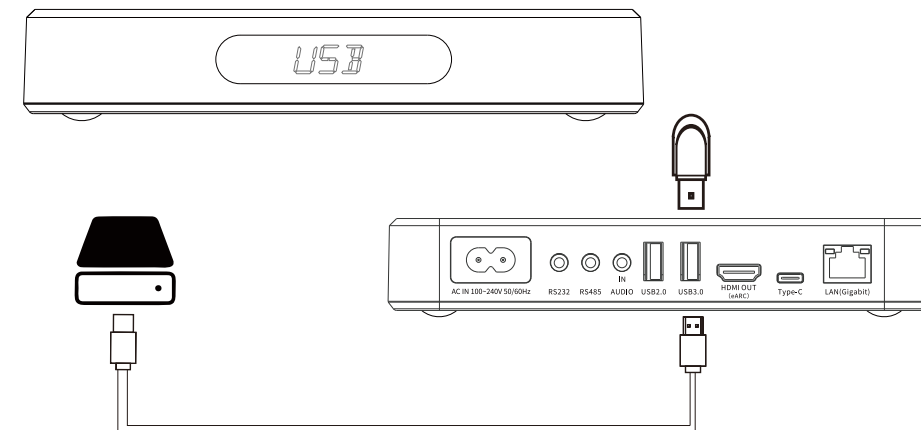


7.Connecting a USB Flash Drive or External Hard Drive via USB

Connect the external hard drive using a USB cable, or plug a USB flash drive directly into a USB 3.0 port. Switch the host device to HDMI mode, then select the content you want to play.



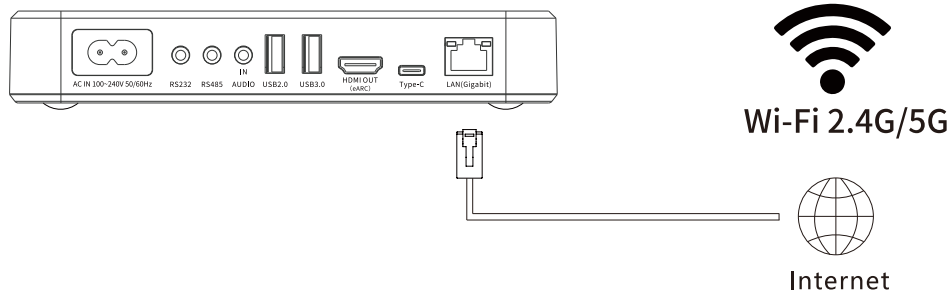
Connect an external hard drive using a USB cable, or insert a USB flash drive directly into a USB 2.0 port, then switch the host to USB mode to play audio content directly.(USB 2.0 ports support audio playback only.)



8.Internet Connection

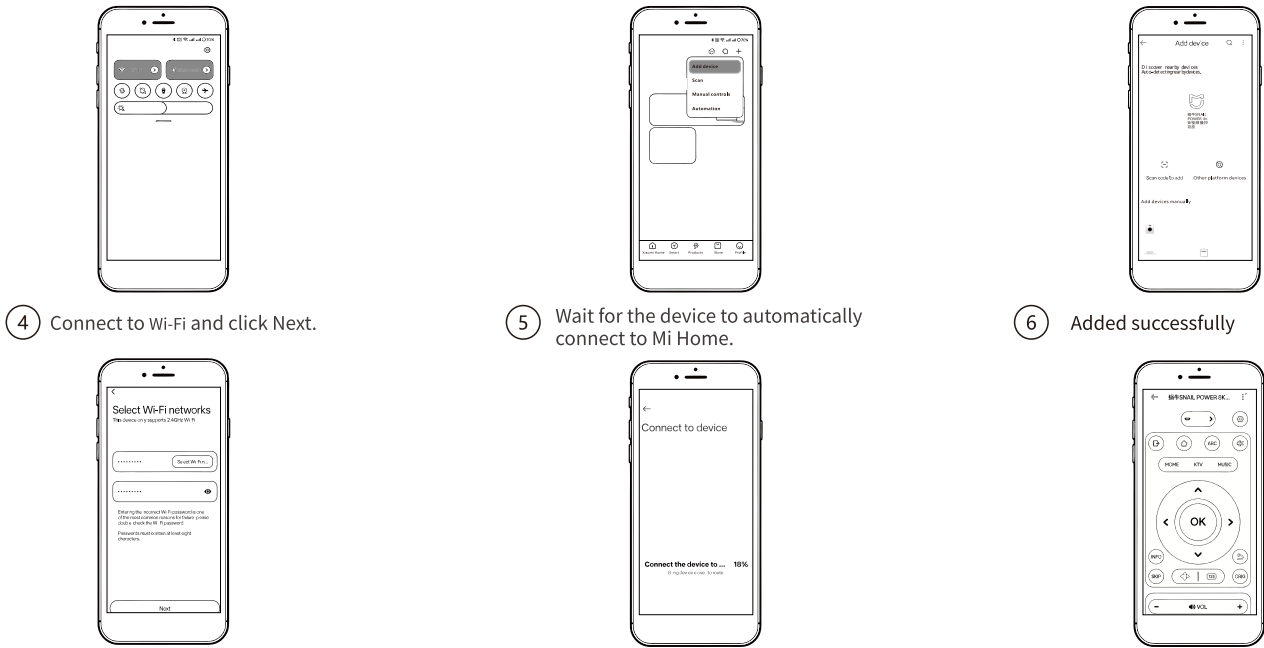
Wired Network Connection:Plug one end of the Ethernet cable into the device's Ethernet port and the other end into the LAN port on the switch or router.

Connecting to a Wi-Fi network:Go to the device settings menu, select “Network Settings,” then “Wi-Fi Settings,” choose the Wi-Fi network you want to connect to, and enter the Wi-Fi password.

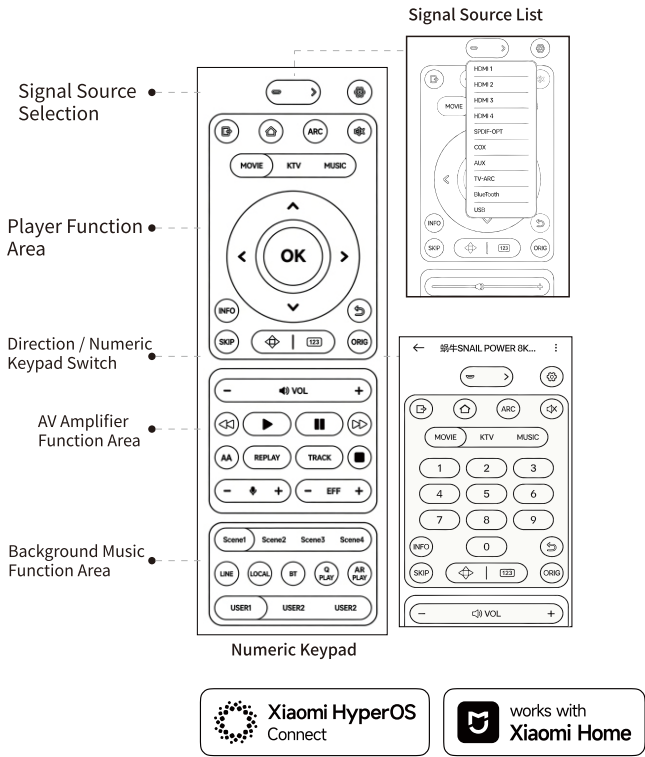


1.Add Device

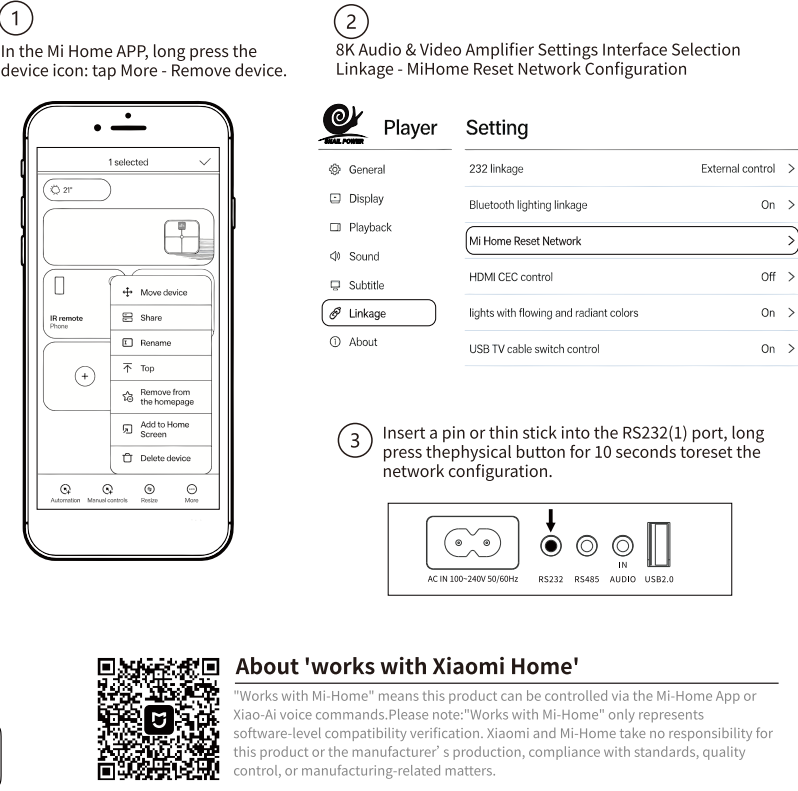
- ① Power on the 8K audio and video playback& control amplifier, then enable Wi-Fi and Bluetooth on your mobile phone.
- ② Open the Mi Home APP, tap the "+"icon in theupper right corner, and select Add Device.
- ③ Tap to connect to the SNAILPOWER 8K Audio-Video Control Amplifier



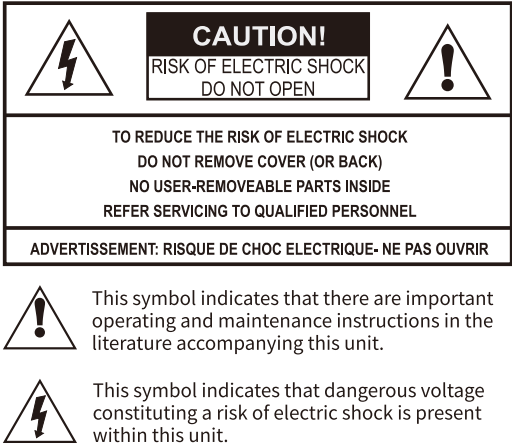
2.Function Description



3.How to unbind the device from the Mi Home account



IMPORTANT SAFETY INFORMATION



Read these instructions. Keep these instructions. Heed all warnings. Follow all instructions. Do not use this apparatus near water. Clean only with cloth. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.

Do not install near any heat sources such as radiators, heat registers, stoves, or other heat-producing devices (including amplifiers).

Do not defeat the safety purpose of polarized or grounding-type plugs. A polarized plug has two blades of unequal width; a grounding-type plug has two blades plus a grounding prong. The wider blade and grounding prong are provided for your safety. If the provided plug does not fit your outlet, consult a qualified electrician to replace the incompatible outlet.

Protect the power cord from being stepped on or pinched, especially at plugs, convenience receptacles, and the unit's output jacks. Only use accessories or parts specified by the manufacturer.

Unplug this unit during lightning storms or when unused for long periods.

CAUTION: These servicing instructions are for use by qualified service personnel only. To reduce the risk of electric shock, do not perform any servicing other than that contained in the operating instructions unless you are qualified to do so. No naked flame sources, such as lighted candles, should be placed on the apparatus.

WARNING: The mains plug/appliance coupler is used as a disconnect device shall remain readily operable.



Correct disposal of this product.
This marking indicates that this product should not be disposed of with other household waste throughout the EU.
To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources.
To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmentally safe recycling.



This equipment is a class II or double insulated electrical appliance. It has been designed in such a way that it does not require a safety connection to electrical earth.

RoHS Hazardous Substances Declaration

Hazardous substance	Circuit board	Wire	Enclosure	Accessories
Pb	×	×	×	×
Hg	×	×	×	×
Cd	×	×	×	×
Cr(VI)	×	×	×	×
PBB	×	×	×	×
PBDE	×	×	×	×

Warranty Card

We are committed to providing reliable support and service throughout your product experience.
Your positive feedback is greatly appreciated and helps us continue to improve.

 Authenticity Guarantee

 Invoice Provided

After-sale service card

✓7days replacement
1.Commodity quality problem.
2.Logistics damage.
3.accessories are not missing.

✓12months warranty
1.Within the warranty period.

!

CAUTIONS

① The following conditions don't enjoy 7 days replacement service:
1.Product quality problems caused by man-made damage;

② 2.Vexatious request for replacement;
The following conditions don't enjoy 12 months warranty:
1.The warranty period has expired;
2.The quality of goods caused by man-made damage.

Warm tips:
1.We don't accept the freight collect and postage when you return the goods!
2.Please ensure that the product is intact when you return. If you are not satisfied with the gift, please return the gift with products together.

First of all, sincerely apologize to you for whatever reason to return we are extremely sorry!

If you haves any questions,please communicate with us promptly, we will solve it for you as soon as possible!

Web:www.snailpower.net

After-sales service registration formo

Customer information

Name:

Telephone:

E-mail:

Postal code:

Address:

Product information

Model:

Product barcode:

Finishing:

Serial number:

Order number:

Delivery number:

Dealer information

Dealer Name:

Telephone:

Address:

The reason for return:

Problem description:

Others:

Return requirements:

☐ Return

☐ Replacement



保修政策和客户服务信息

感谢您购买SNAILPOWER产品。如果自购买之日起12个月内出现产品质量问题, 您可以享受公司的保修服务。

注意:

- 1.购买时卖方必须出具有效的购买证明。
- 2.保修卡和购买凭证由用户妥善保管, 不得丢失, 丢失后不得重复发放。
- 3.如果本产品出现非人为原因造成的故障, 用户可使用保修卡和购买证书在保修期内到客户服务中心进行维修。

非保修情况:

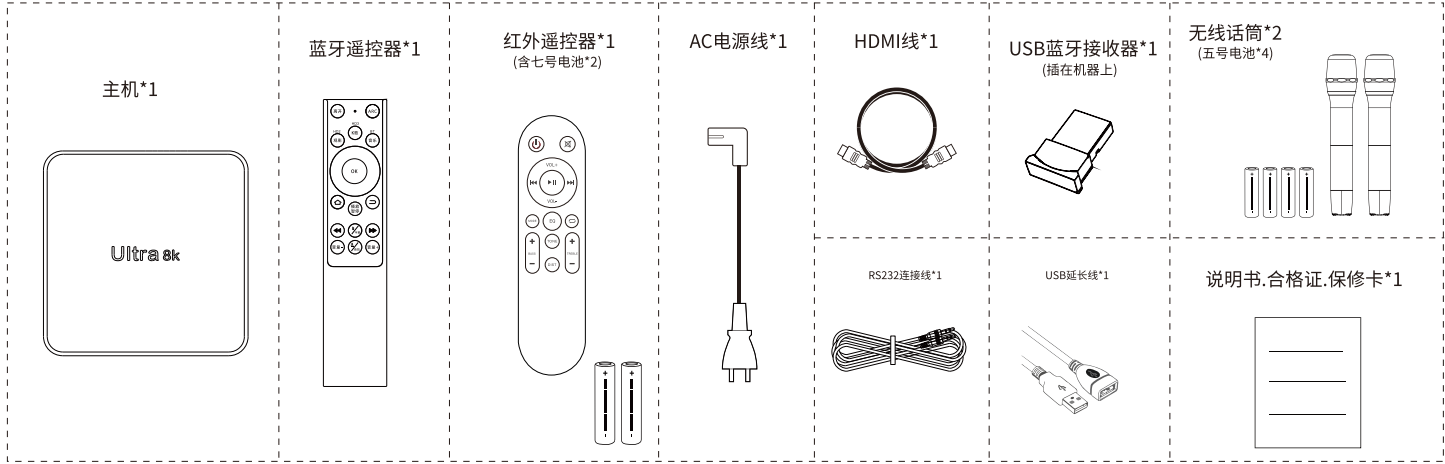
在用户操作过程中, 满足以下条件之一且不在保修范围内的设备。

- 1.超过保修期。
- 2.未按照用户使用说明书的要求使用而造成的损坏。
- 3.人为因素造成的损害。
- 4.未经授权的产品拆卸、维修和修改导致的故障。
- 5.不可抗力因素(如洪水、地震、雷电等)造成的损害
- 6.无保修卡、发票或保修卡与发票信息不匹配。
- 7.产品自然磨损。
- 8.其他非产品质量问题造成的故障和损坏。

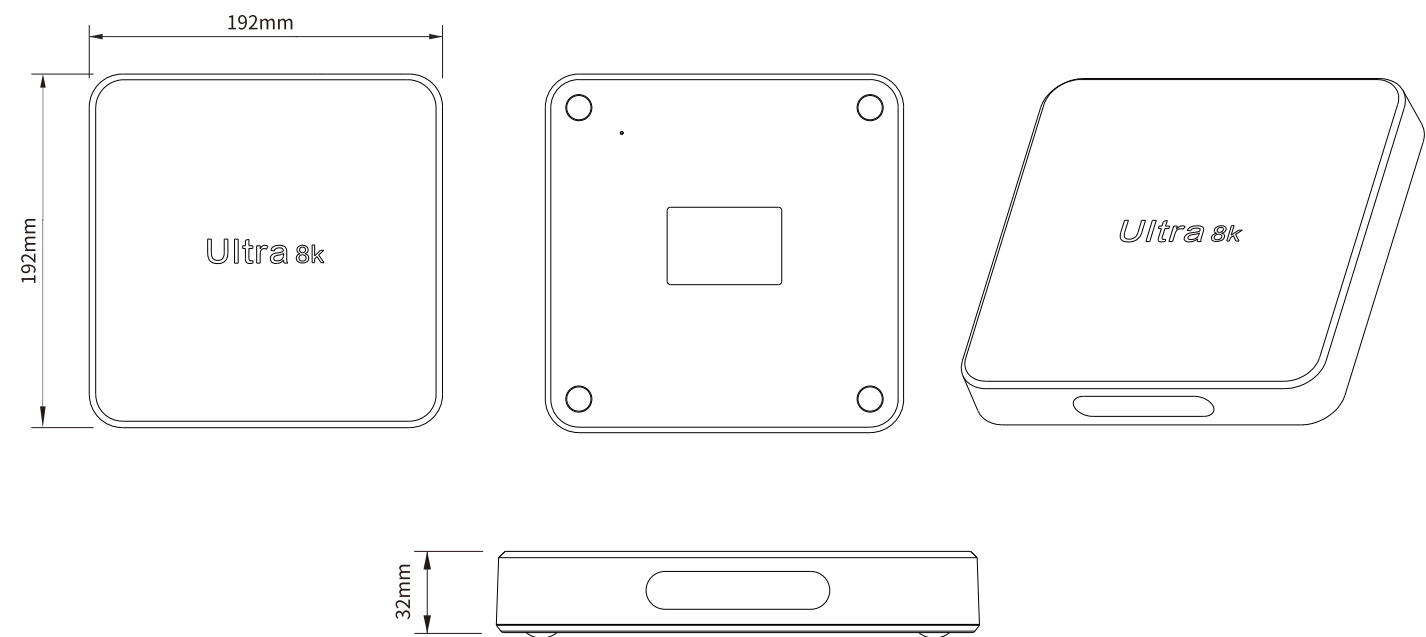
一、产品特性

- 搭载全志四核64位处理器,采用ARMCortex-A53架构,高效节能,长时间运行依然低发热、低功耗,系统稳定安静。
- 支持千兆网卡与8K解码,内置蓝牙版本5.4及2.4G/5G双频Wi-Fi模块,连接更稳定、传输更快速,轻松满足高清视频播放与游戏娱乐需求。
- 配备HDMI、USB3.0、type-c、RJ45、RS232/485等多种接口,支持飞鼠、语音控制、可外接U盘、移动硬盘、键盘等设备,功能扩展更便捷。
- 搭载Android14系统,界面清晰直观,操作简单流畅;支持5.8G无线传输,内置DSP音效芯片,可一键切换电影、音乐、KTV模式,并支持无线话筒接收,兼顾影音播放与K歌娱乐。
- 轻巧简约的外观设计,适配多种家居风格,不占空间,美观实用。
- 所用材料均符合RoHS环保标准。

二、标配附件



三、成品尺寸图



四、技术参数

产品名称	蜗牛SNAILPOWER8K音视频播控功放	
型号	MS-1	
CPU	Allwinner H728	
GPU	Mali-G57	
内存	4G DDR3	
闪存	64G eMMC	
系统	Android 14	
音频DAC	AKM 4432	
USB端口	USB3.0*1,Type-C*1,USB2.0*1	
WI-FI网络	2.4G+5G双频Wi-Fi	
有线网络	10/100/1000Mbps	
HDMI输出	支持8K@60fps、4K@120fps支持杜比视界、HDR10+、HDR10,HLG 支持12Bit色深、BT2020广色域 支持Dolby、DTS源码透传与解码;PCM最高192kHz	
音频输出	PCM最高192Khz	
无线输出	5.8G无线输出, 支持5.1通道无线传输	
视频解码	H.265/AV1P9/AVS3/AVS2@8K60fps;杜比视界、HDR10、HDR10+、HLG	
控制方式	蓝牙遥控器控制、RS232/485串口控制、HDMI CEC控制、TCP/IP控制、APP控制	
模拟音频特性	输出电平(Vrms):2.1Vrms(±0.1Vrms) 动态范围(DNR):>97dB@1kHz 频率响应:-1~+0.3dB(20Hz-20kHz)	信噪比(SNR):>102dB@1kHz 通道分离度(CROSSTALK):>95dB@1kHz
电源	100V-240V~50-60Hz	
机身尺寸	长192*宽192*高32mm	

五、产品功能显示说明





HDMI: 通过HDMI电缆和兼容设备连接

USB: USB媒体模式-读取连接到USB端口的内容

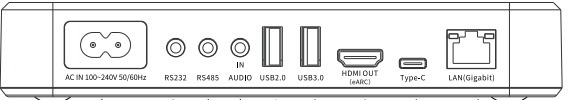
eARC: 通过HDMI电缆和兼容设备连接




BT: 蓝牙模式-与手机或平板电脑配对进行音频输入

AUX: 模拟音频输入模式-通过音频线与兼容设备连接

六、产品插口功能说明



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1.AC交流电源输入: 使用标配AC电源线连接到市电插座

2.RS232控制端口: 连接到RS232智能中控设备

3.RS485控制端口: 连接到RS485智能中控设备

4.AUDIO模拟音频输入: 用3.5mm音频线与兼容设备连接

5.USB2.0端口: 连接USB2.0移动存储设备

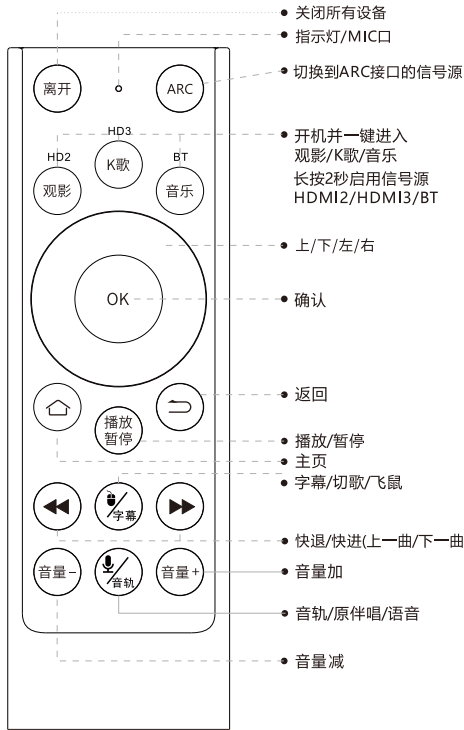
6.USB3.0端口: 连接USB3.0移动存储设备, 如:U盘、移动硬盘、遥控器接收器等

7.HDMI输出: 使用HDMI线连接到具备HDMI输入的电视、投影仪等

8.Type-C端口: 连接Type-C移动存储设备, 如U盘、移动硬盘等

9.千兆网络端口: 使用网线连接到路由器或者交换机

1.蓝牙遥控器功能说明



- 字幕/切歌/飞鼠
K歌模式下为切歌功能, 电影模式下为字幕功能, 长按3S启用飞鼠控制
- 音轨/原伴唱/语音
K歌模式下为原伴唱功能, 电影模式下调节音轨, 长按0.5s启用语音控制
- 快退/快进(上一曲/下一曲)
K歌模式下为上一曲/下一曲, 电影模式下快退/快进

使用说明:

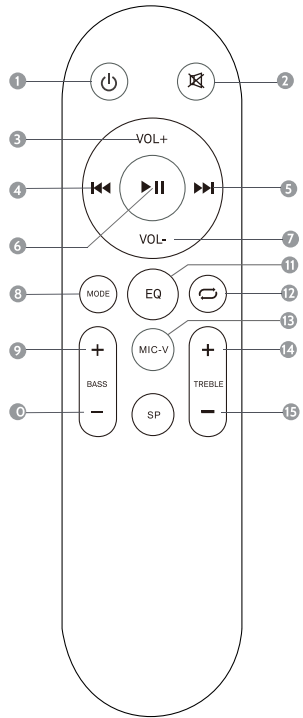
电池安装:取掉遥控器电池后盖, 安装两节7号电池, 注意电池极性

遥控器配对:将遥控器对准产品, 同时按住遥控器音量-和音量+约3秒, 指示灯闪烁后松开按键, 屏幕提示配对成功即可, 如果未配对成功请等待指示灯停止闪烁后重新配对。

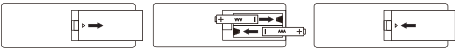
蓝牙配对灯提示:红灯闪烁代表蓝牙未配对, 请配对成功后使用

低电量提示:当电池电量不足时, 红灯慢闪, 请及时更换电池。

2.红外遥控器功能说明



- 1. 开机/关机 (Power on/off)
- 2. 短按静音, 长按重启有源音箱 (Short press mute, long press restart powered speakers)
- 3. VOL+ (主音量+) (Main volume +)
- 4. 上一曲 (Previous song)
- 5. 下一曲 (Next song)
- 6. 播放/暂停 长按:有源音箱进入配对模式 (Play/Pause Long press: Powered speakers enter pairing mode)
- 7. VOL- (主音量-) (Main volume -)
- 8. MODE (短按:输入模式切换长按:CEC功能打开/关闭) (Short press: Input mode switch Long press: CEC function on/off)
- 9. + (音乐增加低音 长按5S:重置5.8G模块) (Music increase bass Long press 5S: Reset 5.8G module)
- 10. - (音乐降低低音) (Music decrease bass)
- 11. EQ (短按:音乐音效模式/电影音效模式/KTV音效模式 长按:进入环绕音箱音量设置,再按VOL+加大和VOL-减小) (Short press: Music effect mode/Movie effect mode/KTV effect mode Long press: Enter surround speaker volume setting, then press VOL+ increase and VOL- decrease)
- 12. 短按:USB循环模式切换 长按:主机进入配对模式 (Short press: USB loop mode switch Long press: Host enter pairing mode)
- 13. MIC-V (短按:进入混响效果设置,再按VOL+加大和VOL-减小 长按:进入话筒音量设置,再按VOL+加大和VOL-减小) (Short press: Enter reverb effect setting, then press VOL+ increase and VOL- decrease Long press: Enter microphone volume setting, then press VOL+ increase and VOL- decrease)
- 14. + (音乐增加高音) (Music increase treble)
- 15. - (音乐降低高音) (Music decrease treble)



将电池(2节7号电池)插入遥控器, 注意观察电池组件中规定的极性。

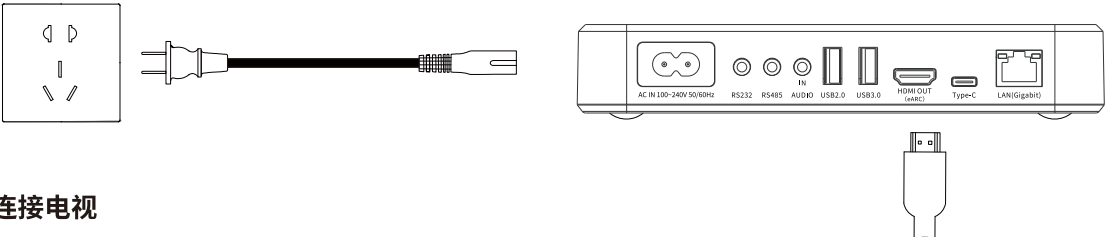
遥控器操作范围

请在6米有效范围内使用遥控器, 如果机器与遥控器间有障碍, 遥控器可能无法遥控机器如果遥控器与其他使用红外线的产品同时作业, 可能造成另一产品无法正常运行。

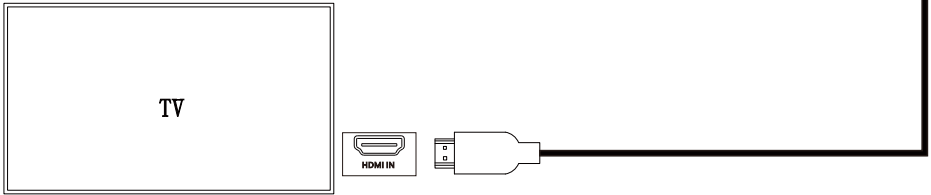
1.电源连接

本设备内置电源, 请将随机附赠的电源线插入本机的AC电源插座; 另一端插入交流100-240V的市电插座

*首次通电开机需配对遥控器, 请按屏幕提示操作



2.HDMI连接电视



在电视与8K音视频播控功放都断电的情况下, 将HDMI线一端插入设备的HDMI OUT接口, 另一端插入电视的HDMI IN接口, 开机后将电视输入源选择到接入的端口

*如需音频回传功能请插入电视的HDMIIN(eARC)接口

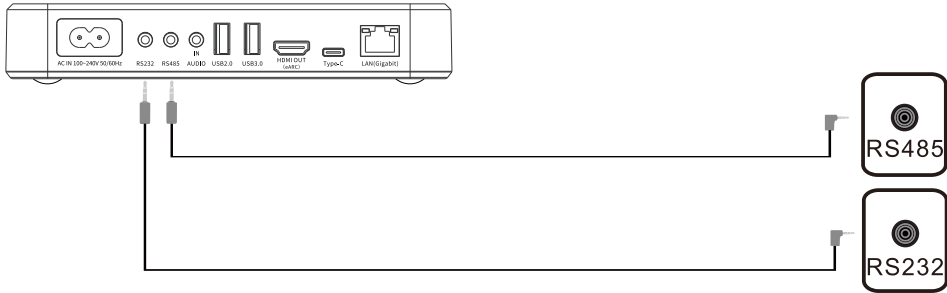
3.与无线有源音箱无线连接

先将有源无线音箱通电进入5.8G无线配对模式;将主机开机, 长按随附的红外遥控器的  键三秒, 主机显示PAIR即进入配对模式; 如配对失败则重复该操作。



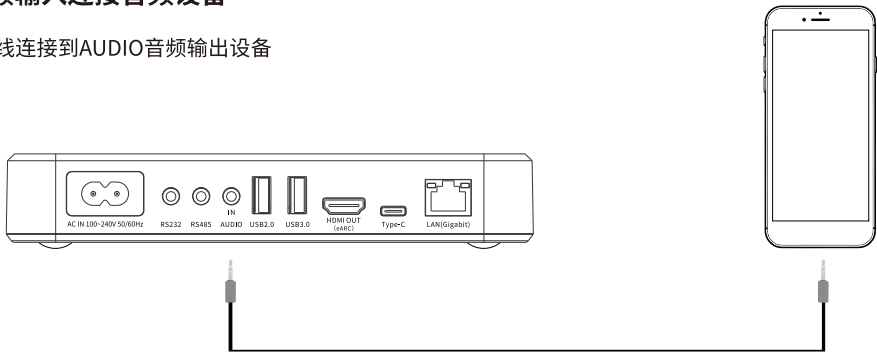
4.RS232/485连接智能设备

使用随机附带的RS232/485线连接到智能设备的RS232/485输入端口



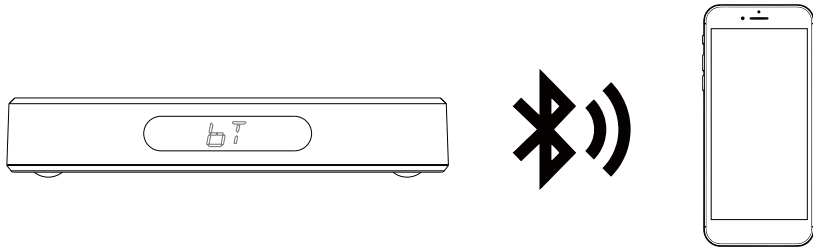
5.AUDIO模拟音频输入连接音频设备

使用3.5mm模拟音频线连接到AUDIO音频输出设备



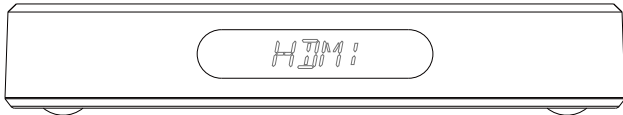
6.蓝牙连接智能设备

将8K音视频播控功放、智能设备设置到蓝牙模式，搜索到要连接的设备选择配对，提示配对成功即可

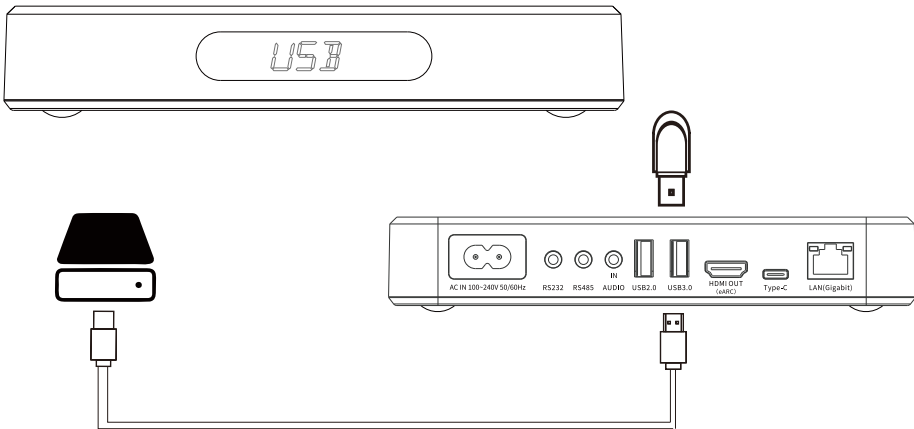


7.USB连接U盘/移动硬盘

使用USB线连接移动硬盘，或直接将U盘插入USB3.0端口，将主机切换到HDMI模式，选择需要播放的内容即可



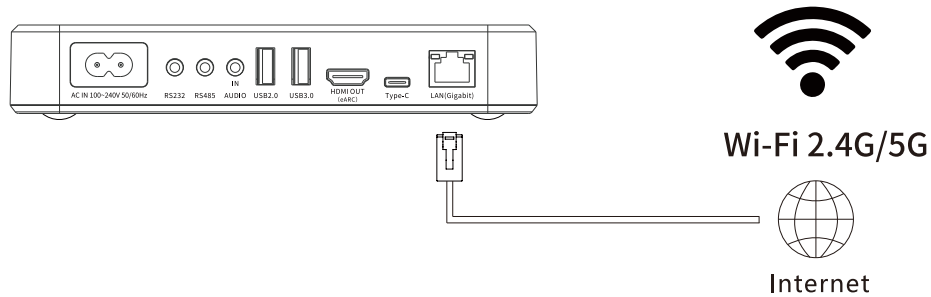
使用USB线连接移动硬盘，或直接将U盘插入USB2.0端口，将主机切换到USB模式，即可直接播放音频内容 (USB2.0端口仅支持播放音频)



8.网络连接

有线网络连接:将网线插入设备的有线网口,另一端插入交换机或路由器的LAN口

连接无线WIFI网络:进入主机设置界面选择网络设置-选择无线网络设置-选择需要连接的WIFI名称,输入Wi-Fi密码即可



1.添加设备

- ① 将8K音视频播控功放接入电源开机, 打开手机的WIFI及蓝牙开关
- ② 打开米家APP, 点击右上角+号, 选择添加设备
- ③ 点击连接蜗牛SNAILPOWER 8K音视频播控功放



- ④ 连接WIFI,点击下一步



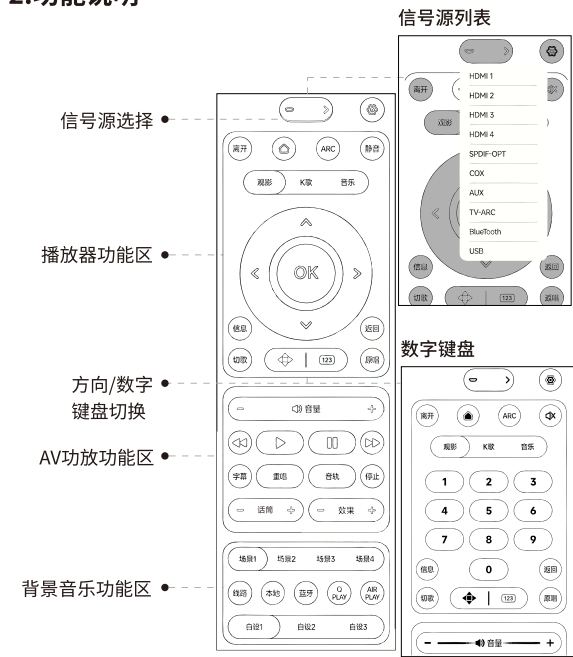
- ⑤ 等待设备自动连接米家



- ⑥ 添加完成



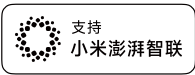
2.功能说明



关于“已接入米家”

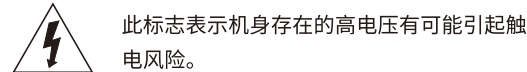
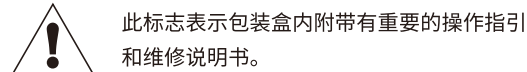
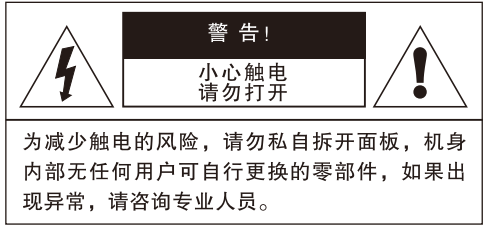
“已接入米家”意味着该产品可以通过米家App或小米语音控制。请注意，“已接入米家”仅做软件层面的验证，小米及米家不对该产品及企业的生产制造、标准执行、质量监管等方面负责。

3.米家重置配网说明



下载米家App获取更多智能体验

重要的安全提示



请阅读此说明书。

请保留此说明书。

请留意所有的警告标示。

请遵循所有的操作说明。

请勿将本产品靠近水源。

仅能使用干布清洁机身。

请勿阻塞各通风口。

请按生产商的说明书进行安装操作。

请勿安装在任何热源附近，比如散热器、热调温器、火炉及其他散热设备(包括功放)。请勿损坏带极性插头或接地型插头的安全性能。带极性插头一般有两个宽度不一的插片而接地型插头除这两个插片外还带一个接地插片，其中稍宽点的插片及接地插片是为了保障用户安全而提供。如果产品上的插头与用户插座不匹配，请咨询相关专业人士更换合适的插座。保护好电源线，避免被踩踏或碾压，尤其是插头、便捷式插座及设备输出端口处。

仅使用厂商所指定的附件或零件。雷电天气或长时间不使用该产品时，请将电源插头拔出。

所有的维修服务，请咨询专业的维修人员。当产品出现以下任何形式的损坏时不可以要求免费维修:比如液体溅入或设备内掉入异物、产品淋雨受潮、非正常操作或产品被摔落等情况损坏的。

警告:为减少火灾及电击的危险，请勿将产品淋雨受潮。产品不能够被溅湿，请勿将任何装有液体的容器如花瓶放在本产品上方。

请勿将任何明火放置于产品上面，如蜡烛。

警告:电源插头被作为本产品的断电装置，请保持插头能进行方便操作。



该标志表明本产品报废后应进行合理的处置且不能与生活垃圾一同处理。为了防止对环境及人体健康可能造成的危害可对该产品进行合理回收以促进材料的可持续使用。如果要退回该产品, 应通过正规的回收渠道进行回收或联系此产品的经销商, 他们可对其进行无公害的安全回收。



该产品已符合II类设备的安全要求, 电源连接时不需要接地。

RoHS有害物质管理

有毒&有害物质	电路板	电线	箱体	附件
铅(Pb)	×	×	×	×
汞(Hg)	×	×	×	×
镉(Cd)	×	×	×	×
六价铬(Cr(VI))	×	×	×	×
多溴联苯(PBB)	×	×	×	×
多溴联苯醚(PBDE)	×	×	×	×

保修卡

希望我们的真诚服务能够陪伴您一生。
您的反馈是我们进步的最大动力!

 正品保障

 提供发票

售后服务

✓ 7天包换

1.商品质量问题!
2.运输过程中造成损坏!

✓ 12个月保修

1.确定在保修时效之内!

!

注意事项

① 以下情况,不享受7天包换服务:

1.人为因素造成产品质量问题!
2.因个人主观原因提出的不符合政策要求的换货申请!

② 以下情况,不享受12个月保修服务:

1.保修期已过!
2.人为损坏或因使用不当造成的问题!

温馨提示:

1.拒收到付款或到付件。

2.办理退换货前，请确保产品完好。如不满意需退换，请将产品及全部配件、包装一并退回。

首先真诚的向您道歉,无论任何原因让您需要退换货,我们都致以万分歉意!
如果您有任何问题,请及时与我们沟通,我们都尽快为您解决!

官网：www.snailpower.net

售后服务登记表

用户信息

姓 名:

联系电话:

电子邮件:

邮政编码:

家庭地址:

产品信息

机种型号:

产品条码:

表面处理:

序 列 号:

订购单号:

发货单号:

经销商信息

销售商名称:

联系电话:

地 址:

退换原因:

问题说明:

其他说明:

退换要求:

☐ 退货

☐ 换货

